

Pitt Med Professionalism Accolade

CONGRATULATIONS!



Tom Rubino

MS2 Student

The Scaife evacuation triggered alarms in the old wing of Scaife that led to confusion and panic among AMI students, faculty, and standardized patients. People who were in the small group rooms could not completely hear the evacuation instructions and did not immediately know what was going on. One standardized patient was particularly frightened and displaying signs of anxiety. Tom quickly calmed her down in the hallway and directed her to the lobby and out of the doors. Outside of Scaife, Tom stood with the woman, comforting her and assuring her that she was OK and that we were safe. In a time of panic and confusion, Tom was calm, cool, and collected, offering this panicked woman a sense of security. Kudos to Tom for his highly professional behavior. He is an excellent representation of the support we should strive to be for our patients and fellow community members in times of uncertainty and beyond.

**--Submitted by a medical student
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