## Pitt Med Professionalism Accolade



## Heather Mikes, DO

Faculty Department of Family Medicine

## **CONGRATULATIONS!**

Dr. Mikes was an exceptional facilitator in our Advanced Medical Interviewing course, consistently going above and beyond to ensure that each member of our small group maximized their learning and cultivated the empathy and communication skills required for compassionate clinical practice. Rarely have I encountered a facilitator so perceptive of each student's individual learning needs, and so effective in challenging us to step out of our comfort zone in the spirit of growing as communicators. Dr. Mikes fostered a judgment-free environment where learning was as profound as it was personal, and I know that the lessons we take with us from this course will make us more sensitive and thoughtful physicians, empowered to tackle the trickiest of scenarios with confidence and compassion.



Office of the Learning Environment School of Medicine – Submitted by a Medical Student Advanced Medical Interviewing, Spring 2024

www.ole.pitt.edu/PAIR