University of Pittsburgh | Office of the Learning Environment, School of Medicine

PITT MED PROFESSIONALISM ACCOLADES

Cultivating a Positive Learning Environment



JAMARA "JAI" JACOBS

PCT and Nursing Student
Department of Psychiatry

"Jai is the unit clerk on WPIC Floor 9. From my very first day on the rotation, she helped me acclimate to the environment by answering my questions, assisting me with patient requests, and orienting me to the unit, maybe without even noticing her impact on assisting me. Her support made my clerkship significantly smoother from the start.

Beyond helping trainees and staff, Jai consistently goes above and beyond for her patients. She has an exceptional rapport with patients in acute situations. She navigates interactions with both patients and staff with such an effective, yet uniquely individual approach. Her compassionate presence and humor helps make difficult situations more manageable for everyone involved. She truly makes a meaningful difference on the floor, and her dedication has a positive impact on both the patient experience and the entire care team. She will continue to impact patient's positively in her future in healthcare and beyond."

Submitted by a Medical Student
Psychiatry Clerkship, Spring 2026